Forward

A secure and HIPAA compliant platform that simplifies and speeds up capture of medical history and records of incoming patients.

Easy to use and intuitive questionnaire builder

Create easy to customize pre-visit patient forms/questionnaires to capture patient history and existing medical conditions. The Questionnaire templates can suit the needs of individual specialties, workflows, and organization branding.

Zero install patient data uploader

Ability to upload patient records such as CDAs, scanned reports, DICOM images, prescriptions and other such documents using patient data uploader. It requires no installations or browser plug-ins.

Share patient data in a secure manner

A secure and HIPAA compliant application. It supports two factor authentication mechanism along with role-based access that ensures patient data security.

Interoperable with single click data ingestion

Integrates with broad range of health IT systems that allow clinicians to ingest the patient data at the click of a button.

Benefits

Reduces patient wait times

Patients can now share their past medical records even before they visit the provider's facility. Additionally, the clinical staff spends less time manually updating patient records which considerably reduces patient wait times.

Improves staff productivity

Significant reduction in manual data entry effort means improved staff productivity. Also, it reduces chances of data inaccuracy due to human error. Now, our staff can focus on what is important — patient care.

Lowers total cost of ownership

A cost effective solution for providers to avoid expensive investment in point-to-point integration with referring physician practices. Moreover, there are no switching costs as it is interoperable with most health IT systems.

Case Study

MphRx's application Forward simplified the client's patient data capture process and enhanced the productivity of doctors and clinical staff.

About the Customer

The client is a non-profit, teaching, and research hospital. It is the largest provider of inpatient and outpatient services in New Jersey. It is amongst the top 10 health systems in United States in terms of patient volume. They cater to approx. 150,000 patients per year and the facility has 900 hospital beds.

Business Challenge

* Significant volume of patients were referred by out-of-network physician practices with whom the hospital's IT system had no integrations.

* Physical copies of patients medical records (CDs and files) were being shared via couriers. This was time consuming, insecure, and expensive.

* Clinical staff was manually entering patient's data in the EMR. This lead to increased risk of human error and surged patient wait times.

Proposed Solution

* MphRx deployed Forward to allow patients to digitally share their past medical records with the provider.

* Care teams could now quickly create questionnaire templates, based on specialty to collect patient's medical information.

* Zero install uploader allowed patients to easily upload their medical records.

* Clinicians could review uploaded patient records and ingest them into the EMR at the click of a button.

Business Benefits

* Capturing medical history easily, reduced patient wait times significantly.

* Reduced manual data entry effort lead to improved staff productivity and reduced risk of inaccuracies. It allowed clinicians to focus on patient care.

* Lowered the Total Cost of Ownership (TCO), as the provider avoided expensive point-to-point integrations with referring physician practices.

Visit www.mphrx.com for more details.

For queries and more information, contact us at : info@mphrx.com.